## 個人情報の取扱いに関する重要事項 (抜粋)

以下の条項を一部追加・変更いたします[下線部を追加・変更]

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- 1. 登録会員は、氏名・生年月日・電話番号等、登録会員が当社に届け出た事項 および nanaco 電子マネーサービスの利用履歴・お問合わせ内容 (電話の録音等 による音声情報を含みます。)等の情報 (以下「個人情報」といいます。)を、当 社が必要な保護措置を行ったうえで次の目的のために収集・利用することを承 諾します。なお、登録会員は、登録会員が当社に届け出た氏名・電話番号等について変更があった場合には、当社所定の方法により当社に届け出ることを承諾 します。
- (2) nanaco 電子マネーおよびクレジット事業に関するサービス・商品 $\frac{\mathbf{c}}{\mathbf{c}}$ 開発するため。

### (6) 3. (3) に掲げる目的のため。

- (7) 登録会員または登録会員となろうとされる方が会員本人であることの確認のため。
- (8) 刑事訴訟法第197条第2項に基づく捜査関係事項照会その他各種法令に基づき公的機関・公的団体等から提供を求められた場合の公的機関・公的団体等への提供のため。
- 3. 登録会員は、個人情報を当社と下記(2)記載の者(以下「共同利用者」といいます。)が次のとおり共同して利用することを承諾します。

- 新
- 1.登録会員は、氏名・生年月日・電話番号等、登録会員が当社に届け出た事項および nanaco 電子マネーサービスの利用履歴・お問合わせ内容(電話の録音等による音声情報を含みます。)等の情報(以下「個人情報」といいます。)を、当社が必要な保護措置を行ったうえで次の目的のために収集・利用することを承諾します。なお、登録会員は、登録会員が当社に届け出た氏名・電話番号等について変更があった場合には、当社所定の方法により当社に届け出ることを承諾します。
- (2) nanaco 電子マネーおよびクレジット事業に関するサービス・商品<u>の研究</u>開発<u>および改善の</u>ため<u>(登録会員の情報から行動・関心等の情報を分析することを含みます。)</u>。

#### <削除>

- ( $\underline{6}$ ) 登録会員または登録会員となろうとされる方が会員本人であることの確認のため。
- (7) 刑事訴訟法第197条第2項に基づく捜査関係事項照会その他各種法令に基づき公的機関・公的団体等から提供を求められた場合の公的機関・公的団体等への提供のため。
- 3. (1) 登録会員は、当社が会員の個人情報を、当社の親会社である株式会社セブン&アイ・ホールディングスおよびその関連企業、ならびにこれらの会社の

#### (1) 共同利用する個人情報の項目

登録会員の氏名・生年月日・電話番号・その他登録会員が当社に届け出た事項および nanaco 電子マネーサービスの利用履歴等の情報。

(2) 共同利用者の範囲

当社の親会社である(株)セブン&アイ・ホールディングスおよびその関連企業、ならびにこれらの会社のうちフランチャイズ事業を行っている会社のフランチャイズ加盟店。

<u>なお、共同利用者となる(株)セブン&アイ・ホールディングスの関連企業については、</u>

<https://www.7andi.com/>に掲載しております。

- (3) 共同利用の目的
- ①ポイントサービスの提供のため。
- ②共同利用者が取扱うサービス・商品の開発のため。
- ③共同利用者が取扱うサービス・商品についてのお得情報その他の情報のご案内のため。
- ④共同利用者の店舗等でのお買物に関するご連絡やご案内のため。
- <u>⑤登録会員からのお問合わせに対する回答、ご請求いただいた資料の送付のため。</u>
- <u>⑥登録会員が応募したキャンペーンなどの景品の発送や発送状況など関連する</u> 情報をご案内するため。
- (4)個人情報の管理について責任を有する者 当社
- 4. 当社は、1.(3)(4)、3.(3)③により承諾を得た範囲内で当社または 共同利用者が当該情報を利用している場合であっても、中止の申し出があった 場合は、それ以降の当社および共同利用者での利用を中止する措置をとります。

- うちフランチャイズ事業を行っている会社のフランチャイズ加盟店(以下「セブン&アイ HLDGS.」といいます。)との間で、個人情報保護に関する法令に基づき共同して利用すること(以下「共同利用」といいます。)に同意します。この場合、当社は、共同利用する会員等の個人情報を個人情報保護に関する法令に従って厳正に管理し、会員等のプライバシー保護に十分に注意を払うとともに、当社所定の「個人情報保護方針」(当該方針内記載の「会員」は「登録会員」と読み替えるものとします。)に定める目的以外には利用しないものとします。
- (2)前号に定めるほか、共同利用に際して個人情報保護に関する法令によりあらかじめ通知又は本人が知り得る状態に置くこととされている事項について、当社は、当社所定の「個人情報保護方針」に定めるものとし、当社はこれを当社出りに掲載する方法により、登録会員が知り得る状態に置くものとします。

4. 当社は、登録会員から承諾を得た範囲内で当社またはセブン&アイ HLDGS.が 当該情報を利用している場合であっても、中止の申し出があった場合は、それ以 降の当社およびセブン&アイ HLDGS.での利用を中止する措置をとります。

	6. 1.(3)(4)、3.(3)③に定めるお得情報のご案内に対する中止の申し出をいただいても、登録会員としての資格喪失の手続きや退会の手続きをとることはございません。また、中止の申し出の後、再度お得情報のご案内を希望さ	6. <u>当社は、登録会員から</u> お得情報のご案内に対する中止の申し出をいただいて も、登録会員としての資格喪失の手続きや退会の手続きをとることはございま せん。また、中止の申し出の後、再度お得情報のご案内を希望される場合は、再
	れる場合は、 <mark>当社が</mark> 再開の措置をとります。	開の措置をとります。
	8. 当社および共同利用者は、3. により共同利用する個人情報を厳正に管理し、登録会員のプライバシー保護に十分に注意を払うとともに3. (3) に定める目的以外には利用しないものとします。	<削除>
•	9. 登録会員は、当社に対して、ご自身に関する個人情報を開示するよう請求できます。また、万一、当社の登録内容が不正確または誤りであることが判明した場合 <u>には</u> 、当社は速やかに訂正または削除に応じるものとします。	8. 登録会員は、当社に対して、ご自身に関する個人情報を開示するよう請求できます。また、万一、当社の登録内容が不正確または誤りであることが判明した場合、当社は速やかに訂正または削除に応じるものとします。

以上

## Statement of Important Matters Related to the Handling of Personal Information (Extract)

The terms and conditions are partially revised as follows (additions and changes are underlined).

# Former provisions

- 1. The Registered Member consents to the Company's collection and use, upon the necessary protection measures having been taken by the Company, of the matters notified to the Company by the Registered Member, such as their name, date of birth, and telephone number, etc. and information such as their usage records and the details of any inquiries (including audio information such as telephone recordings) regarding the nanaco Electronic Money Service ("Personal Information") for the following purposes. The Registered Member also consents to notifying the Company using the method designated by the Company if there is any change to the name or telephone number, etc. that the Registered Member notified to the Company.
- (2) For the development of services or products relating to the nanaco Electronic Money or credit business.

- (6) For the purpose set forth in 3(3).
- (7) For the purpose of confirming that a Registered Member or a party who attempts to become a Registered Member is the Member itself.
- (8) For the purpose of providing the Personal Information to a public office or public organization, etc. when the Company is asked by

### New provisions

- 1. The Registered Member consents to the Company's collection and use, upon the necessary protection measures having been taken by the Company, of the matters notified to the Company by the Registered Member, such as their name, date of birth, and telephone number, etc. and information such as their usage records and the details of any inquiries (including audio information such as telephone recordings) regarding the nanaco Electronic Money Service ("Personal Information") for the following purposes. The Registered Member also consents to notifying the Company using the method designated by the Company if there is any change to the name or telephone number, etc. that the Registered Member notified to the Company.
- (2) For the research and development of, and improvement of services or products relating to the nanaco Electronic Money or credit business (including analysis of the behavior, interest and other information of the Registered Member based on their Personal Information).

#### (Deleted)

- (6) For the purpose of confirming that a Registered Member or a party who attempts to become a Registered Member is the Member itself.
- (7) For the purpose of providing the Personal Information to a public office or public organization, etc. when the Company is asked by the

the public office or public organization, etc. to provide it as a report on particulars relating to investigation under Article 197, paragraph (2) of the Code of Criminal Procedure or in accordance with other laws and regulations.

public office or public organization, etc. to provide it as a report on particulars relating to investigation under Article 197, paragraph (2) of the Code of Criminal Procedure or in accordance with other laws and regulations.

- 3. The Registered Member consents to the Company and the party set forth in (2) below (the "Joint User") jointly using the Personal Information as set forth below.
- (1) Categories of Personal Information to be jointly used

  The matters notified to the Company by the Registered Member, such as their name, date of birth, and telephone number, etc. and information such as their usage records for the nanaco Electronic Money Service.
- (2) Scope of Joint User

The Company's parent company, Seven & i Holdings Co., Ltd., and its affiliate companies, as well franchisees of these companies that are conducting franchise business. Note that the affiliate companies of Seven & i Holdings Co., Ltd. that are Joint Users are listed at the following site: https://www.7andi.com/.

- (3) Purpose of joint use
- (i) For provision of the Points service
- (ii) For development of services and products handled by the Joint Users
- (iii) For the provision of special deal information or other information relating to services and products handled by the Joint Users
- (iv) For communication and notification regarding shopping at the Joint User's stores.
- (v) For responding to inquiries from Registered Members and sending requested materials.

- 3. (1) The Registered Member consents to the Company using the Registered Member's Personal Information jointly with the Company's parent company, Seven & i Holdings Co., Ltd., and its affiliate companies, as well as franchisees of these companies that are conducting franchise business ("Seven & i Holdings"), pursuant to laws and regulations concerning personal information protection ("Joint Use"). In this case, the Company strictly manages the Personal Information of the Member, etc. that is subject to the Joint Use pursuant to laws and regulations concerning personal information protection, and exercises sufficient care regarding the protection of the privacy of the Member, etc. The Company will not use the Personal Information Protection Policy prescribed by the Company (the term "Member, etc." as used in that policy is deemed to be replaced with "Registered Member").
- (2) Beyond what is provided for in the preceding item, with regard to the matters that the Company must inform the relevant person of or put into a state where the relevant person can know them upon the Joint Use pursuant to laws and regulations concerning personal information protection, the Company specifies these matters in the Personal Information Protection Policy prescribed by the Company and puts these matters in a state where the Registered Member can know them, by posting them on the Company's website.

- (vi) In order to send prizes for campaigns that Registered Members participate in and for notifying Registered Members about information relating to the status of sent items.
- (4) Parties Responsible for Managing Personal Information The Company
- within the scope for which consent was obtained under 1(3) or (4), or 3(3)(iii), if there is a request to suspend use, the Company and the Joint Users will take measures to suspend that use thereafter.
- 6. The Company will not implement procedures to cause the Registered Member to lose its Registered Member status or to Withdraw even if it receives a request to suspend notifications regarding the special deal information set forth in 1(3) and (4), and 3(3)(iii). In addition, if, after requesting suspension, the Registered Member wishes to receive the special deal information again, the Company will take measures to restart the notifications.
- 8. The Company and the Joint Users must strictly manage the Personal Information jointly used under 3., and shall exercise sufficient care regarding the protection of the privacy of the Registered Member, and shall not use the Personal Information for any purpose other than the purpose provided in 3(3).
- 9. The Registered Member may request the Company to disclose the Personal Information relating to itself. In addition, in the unlikely event that it is discovered that the Company's registered information is inaccurate or contains errors, the Company will promptly correct or delete that information. For questions or inquiries regarding the Registered

- 4. Even if the Company or the Joint User is using the relevant information 4. Even if the Company or Seven & i Holdings uses the relevant information within the scope for which consent was obtained from the Registered Member, if there is a request to suspend use, the Company and Seven & i Holdings will take measures to suspend that use thereafter.
  - 6. The Company will not implement procedures to cause the Registered Member to lose its Registered Member status or to withdraw even if it receives a request from the Registered Member to suspend notifications regarding the special deal information. In addition, if, after requesting suspension, the Registered Member wishes to receive the special deal information again, the Company will take measures to restart the notifications.

(Deleted)

8. The Registered Member may request the Company to disclose the Personal Information relating to itself. In addition, in the unlikely event that it is discovered that the Company's registered information is inaccurate or contains errors, the Company will promptly correct or delete that information. For questions or inquiries regarding the Registered Member's Personal Information, including matters such as the Member's Personal Information, including matters such as the

disclosure, correction, or deletion of Personal Information, please use	disclosure, correction, or deletion of Personal Information, please use
the contact details below.	the contact details below.